

WHY \$2K? To save water, of course. Find out more by reading **“Turf and Toilet Rebates.”** below!

DID YOU KNOW? 70% of water is used outdoors and 30% of it is wasted! Make every drop count by doing the following:
CHECK YOUR TIMER | CHECK FOR BROKEN SPRINKLERS | CHECK FOR OVERSPRAY

THE UTILITY zone

Important Information
from your City of Fresno
Department of Public Utilities
A Nationally Accredited Public Utility Agency

Providing Life's Essential Services

SEPTEMBER 2015

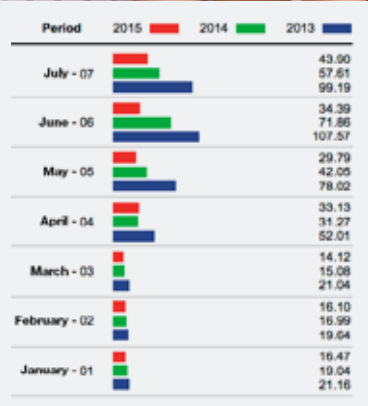
Are You Helping To Meet Fresno's Water Savings Mandate?

Find Out How Much Water You've Used Compared To Other Months With Fresno's Easy Online Tool!



You're pretty sure your family has cut back on water use – you've reduced your sprinkler time by 50 percent... you've fixed that leaky toilet... you've made sure to run the dishwasher and washing machine only when completely full... but how can you know for sure that your conservation efforts are working?

To see exactly how much water your household uses on a monthly basis and/or compare your water usage with other months or years, use **Click2Gov**, the City of Fresno's online service that provides up-to-date consumption summaries, billing history, and payment activity, in addition to a bill pay option!



Login link in the middle of the page. Then, log in using your account number and your initial system generated PIN which is located in the upper right corner of the bill. (After signing in using the preassigned PIN, you can personalize your PIN to something that is more memorable to you. Once this is done the PIN will no longer print on your billing statement.)

To get started, visit **www.fresno.gov** and select the **“\$ Utility Bill”** icon from the prominent menu on the right. Next, click on the **“Account**

Another Drought Year May Trigger Stage 3

While nothing about 2016 is set in stone just yet, if drought conditions persist and we are not met with a relatively wet winter, it is very possible that Fresno may be forced to move to a Stage 3 water shortage contingency plan. What would that mean to Fresno residents? A Stage 3 designation would bring the following recommended measures:

Phase I: Restrict outdoor watering to one-day per week year around.

Phase II: Adopt water allocations by account and customer class – and increase fines.

Again, there is no guarantee that Fresno will be forced to move to a Stage 3 plan, but it's best if we prepare ourselves in the event the drought continues and it does happen.

You can get a detailed look at your water consumption history (by billing period or in graph form for comparison) simply by clicking on “consumption” and “water – metered.” Monitoring your water use can help you determine if the water conservation steps you've taken are working, and help you adjust accordingly!

TURF AND TOILET REBATES



THE STATE OF CALIFORNIA OFFERS TURF AND TOILET CONSUMER REBATES TO HELP SAVE WATER

Replace your turf grass and receive a rebate of up to \$2,000!
Replace your greater-than-1.6-gpf toilet with a 1.28 gpf-or-less toilet and receive up to \$100!

Residential turf rebates of up to \$2.00 per square foot for lawn replacement to water-efficient landscaping are now available from the State of California! A second rebate of \$100 to replace an old toilet with a new high-efficiency model is also available. These rebates are administered on a first-come, first-served basis through the State of California, so please hurry! For more information, visit: **www.SaveOurWaterRebates.com**.

SLOW FOR THE CONE ZONE



Help protect our hardworking City workers by **slowing down** when you drive around street work zones – marked by orange cones.

SNOW CONE

Instead of snow-coning, or overfilling carts, which can cause leaves, trash, and recycling materials to spill out of the collection trucks, please save the extra material for the following week.



Get Your FREE Extraction Water Now!



As the City of Fresno’s Extraction Well Water Fill Station program enters its third month of operation, residents from Fresno and Clovis continue to benefit from using a free non-potable water resource. Residents like the idea of saving clean, potable water for drinking and using safe, non-potable water for non-potable uses such as washing vehicles, paths, walls, windows and watering trees, lawns and gardens. They also enjoy watering their yards at any time and on any day as they wish – and the fact that it’s **FREE** is just icing on the cake to many.

If you’re interested in getting your own free water, you may collect up to 300 gallons at a time, but there is no limit on how many times you can return. You’ll need to bring your own sealable tanks labeled with the words “Non-potable water/do not drink.” To participate in the program, complete and return the residential fill station application by visiting www.fresno.gov; click the “I want to” drop down and the “apply” link, before selecting the “Extraction Well Water Application” option from the list. Alternatively, a hard copy of the application can be mailed to you by calling 621-5155.

Fill Station Hours: 7AM – 7PM Daily
Call 621-5134 for more information.



AN EASY START TO BECOMING CART SMART!

Our three-cart (green, gray, blue) program is part of Fresno’s ongoing effort to reduce the amount of waste we send to the landfill. It’s simple to be Cart Smart, but people sometimes forget what goes where – and contaminated carts are a problem because it costs residents about a half a million dollars per year to remove the contaminated waste.



Knowing what to put in each cart will help the City achieve our recycling goals – and help save everyone money. Please study the cart-charts to the right and make a conscious decision to do your best to put your waste in the correct cart!

*If you have any questions
about what goes where, please
call the recycling hotline at
621-1111*



DEPARTMENT OF
PUBLIC UTILITIES
Providing Life's Essential Services

What Goes Where?

Be Cart Smart & Follow This Easy List!

Green is for yard clippings

- Grass
- Holiday Wreaths
- Leaves
- Sawdust
- Trees/Branches (cut 4" x 3' max)
- Palm Fronds
- Garden Plants, Fruit & Veggie Clippings
- Wood (untreated)

Gray is for garbage

- Food
- Animal Waste (bagged)
- Broken Glass
- Cold Coals & Fireplace Ashes
- Carpet
- Clothing
- Diapers
- Rubber/Vinyl Hoses
- Soiled Napkins, Tissues & Paper Plates
- Styrofoam
- Treated Wood

Blue is for recyclables

- ALL Paper
 - Books/Magazines/ Newspapers
 - Cardboard
- ALL Plastics
 - Beverage Containers
 - Toys
 - CDs/DVDs
- ALL Metal/Aluminum
 - Cans
 - Aerosol Cans (empty)
 - Propane Tanks (empty)
- Glass
 - Bottles & Jars (empty)
- Small Appliances
 - Toasters, Coffee Pots, Blowdryers, etc.

NO!

(Not allowed in ANY cart)

Batteries ■ Computers ■ Hot Coals ■ Concrete

Tires ■ Large Furniture ■ TVs ■ Pesticides ■ Rocks

Toxic Chemicals ■ CFLs ■ Fluorescent Tubes

For disposal information go to www.fresno.gov/recycle or call (559) 621-1111.

Phonezone

One Call Center	621-CITY(2489)
After-Hour Emergencies	621-1100
Billing Questions (Utility Billing & Collections).....	621-6888
Account Info & Credit Card Payments Online.....	www.fresno.gov/utilitybill
Community Revitalization / Code Enforcement.....	621-8400
Graffiti Hotline.....	621-8247
Household Hazardous Waste.....	600-4259
Mayor/Council Offices.....	621-8000
Used Motor Oil & Filters – Residential Curbside Collection.....	621-1111
Recycling Hotline.....	621-1111
Solid Waste Management Division (Garbage, Recycling & Operation Clean Up).....	621-1452
Speakers' Bureau	621-1610
Street Maintenance/Median Islands.....	621-1492
Tours.....	621-8635
Tire Disposal.....	621-8400
Tree Roots, Street Drainage, Sidewalks & Potholes, Street Tree Trimming & Streetlights.....	621-1492
Wastewater Management Division	621-5100
Collection System Maintenance (Sewer Maintenance)	621-1496
Water Division.....	621-5300
Water Conservation Program	621-5480

SPRING/SUMMER OUTDOOR WATERING SCHEDULE

**NO WATERING IS ALLOWED ON
MONDAYS, THURSDAYS OR FRIDAYS**

May 1 - November 30

ODD Numbered Addresses:
(Ending in 1, 3, 5, 7, 9)

Tuesdays and/or Saturdays

EVEN Numbered Addresses:
(Ending in 0, 2, 4, 6, 8)

Wednesdays and/or Sundays

NO WATERING BETWEEN 9 AM AND 6 PM